

## I. Qualification Criteria

Sl. No.	Description	Document/ Proof
1.	The bidder must have an average annual turnover of at least INR 50 Crores and should be in profit in each of the last three (03) financial years (i.e. FY2016-17, FY2015-16, FY2014-15).	Copies of Audited Balance Sheets and Profit & Loss Statements for the last three (03) financial years.
2..	The bidder must have a valid Registration in India along with Service Tax and VAT Number	<ol style="list-style-type: none"> <li>1. Copy of Certificate of Registration of the firm</li> <li>2. Copy of Service Tax Registration Certificate</li> <li>3. Copy of VAT Registration Certificate</li> <li>4. Copy of PAN Card</li> </ol>
3.	The bidder must be an Authorized/ Certified Partner of the OEM's for the Equipment installed at Data Centre & Disaster Recovery Centre.	Copy of the OEM's Authorization Certificate along with their (OEM) confirmation for ongoing support for this contract in the format given in Manufacture's Authorization Form in Section IV.
4.	<p>The bidder should have an experience of providing Operation &amp; Maintenance Support for Data Centre for one (01) completed project for value of INR 2.00 Crores in India for last seven (05) years.</p> <p style="text-align: center;"><b>or</b></p> <p>The bidder should have an experience of providing Operation &amp; Maintenance Support for Data Centre for two (02) completed projects of value of INR 1.00 Crore each in India for last seven (05) years.</p>	Copy of Client/Customer Certificate(s) for satisfactory performance.
5.	The bidder must have a valid ISO 9001:2008 or above (A quality standard certification).	Copy of Certificate issued to bidder by respective agencies to comply the condition.
6.	The bidder must not have been blacklisted by a Central & State Government Institution/PSUs in India.	Self Declaration by Authorized Signatory *Details to be submitted in format given in Blacklisting Declaration Form in Section IV.
7.	The bidder should have atleast one (01) Support Service Centre in India.	Details of Support Service Centre(s) with address in India along with Self Certification.

**1-IT/AMC(DC&DRC)/HPPCL (Annual Maintenance Contract (AMC) Support for Data Centre and Disaster Recovery Centre & its Infrastructure at HPPCL)**

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8.	The bidder should have atleast ten (10) Nos. of Technical resources having five(05) years of experience, especially in keeping up the Data Centre	Details of Resources along with Self Certification.
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**Note:**

- 1. All the documentary evidence in support of above mentioned qualifying requirement must be self attested by the bidder.**
- 2. In case, bidder is unable to furnish the documentary evidence in support of above mentioned qualifying requirement, their bid will be rejected.**
- 3. In case at any stage, if it is found that the any documents submitted by the firm are not genuine, or forged, their bid shall be rejected.**